# Consumer Rights Litigation Conference: Know Before You Go

### **Know Before You Go**

NCLC is using a platform called the **Attendee Hub** to host the 2021 **Consumer Rights Litigation Conference**. **Please read the user guide below before December 6th and review all technology instructions to prepare yourself for the virtual event**.

## Get familiar with the Attendee Hub (Virtual Conference Platform)

- Click here to login to the Attendee Hub and explore!
- Answers to Frequently Asked Questions
- Click here to download the user guide for the Attendee Hub.

### Click here to watch a short how-to video:



## Prepare your technology

- Use Google Chrome: Attendees need to use the updated version of google chrome.
  - Please follow this link to either download Google Chrome or update your version of Google chrome.
- **Download and Update Zoom:** All virtual sessions will be held in Zoom.
  - Please click here to learn how to download the latest version of Zoom on your laptop or desktop computer.
- **Go Incognito:** We suggest using **incognito mode** in Google Chrome while accessing the Attendee Hub.
- Use a Computer: Please use a laptop or desktop computer to access the Attendee Hub. Do not join using a mobile device or tablet.
- Check Internet Speed: Please use this link to check your internet bandwidth (this is particularly important for speakers).

Questions about preparing to participate in the Consumer Rights Litigation Conference? Contact helpdesk@nclc.org.