

Tell the FCC to maintain strong rules against robocalls

Do you want to keep unwanted robocalls off your cell phone?

Recently, Congress passed the bipartisan Pallone-Thune TRACED Act, the latest step forward in providing Americans with relief from the scourge of unwanted robocalls. While the bill lays out a number of requirements of the Federal Communications Commission, more work must be done to protect consumers from all sources of robocalls that plague them. That's why it is critical that the FCC hear from the voices of consumers victimized by disruptive and harassing robocalls.



Tell the FCC to strengthen consumer protections from unwanted robocalls.

Other actions you can take

Just this past year, more than 4 million consumers complained to government agencies about robocalls to their cell phones. A federal law – the Telephone Consumer Protection Act (TCPA) – restricts the use of autodialers, prohibits robocalls to cell phones without the called party's consent, and imposes penalties on callers who violate the law. But the Federal Communication Commission's (FCC) interpretation of the law is the subject of a recent request for comments. The calling industry is already attempting to weaken the rules so it can make these calls without your consent, and after you have told the callers to stop. It is critical that consumers submit comments (proceeding 18-152) to fight back!

Tell the FCC: Don't open the floodgates to even more robocalls!

- Maintain a broad definition of "automated telephone dialing system" so that all calls made using an autodialer are subject to the rules
- Establish a reassigned number database to reduce wrong-number robocalls and protect both consumers and callers
- Allow consumers to maintain the right to revoke consent to receive robocalls, even in cases where consent is provided as a matter of contract. Consumers must maintain the right to say "stop" and the automated callers must stop calling
- **Tell your personal story.** Include the approximate number of calls you received and who called you (a debt collector, student loan servicer, mortgage servicer, telemarketer, etc.) Include the name of the company, if possible.]

Tell the FCC to strengthen consumer protections from these unwanted robocalls.

NOTE: YOUR COMMENTS TO THE FCC WILL BE FILED IN A PUBLIC PROCEEDING. DO NOT INCLUDE ANY SENSITIVE PERSONAL INFORMATION, SUCH AS A LOAN NUMBER OR SOCIAL SECURITY NUMBER.

AFTER SUBMITTING YOUR COMMENTS TO THE FCC, COPY AND PASTE IT HERE TO SEND IT DIRECTLY TO YOUR MEMBERS OF CONGRESS (your email will be sent directly to your Senators and Congressional Representative).

Please, also **email us a copy of your letter.**

Other Actions You Can Take

- **Tell us your story.** Have you been harassed by robocalls to your cell phone about a mortgage loan, a student loan, or some other type of debt? Then tell us your story.
- **Sign the petition** to urge the FCC and Congress to stop robocalls without consent.
- **Find an attorney** to help stop these calls to your cell phone.
- **LEARN MORE** about NCLC's work to **stop unwanted robocalls and defend the Telephone Consumer Protection Act.**

*By sending an email letter, you agree to receive occasional email updates from NCLC. You can unsubscribe at any time.