

# Listservs Eligibility Standards

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Eligibility will be determined by NCLC staff attorneys after review. Each listserv has its own membership rules. Most are open to attorneys who work for legal services and other nonprofit agencies and to members of the National Association of Consumer Advocates (NACA). Some are open to government attorneys or to others.

## General Eligibility Requirements

Applicants must agree that they do not advocate for lenders, creditors, businesses, or other parties whose interests may be antagonistic or opposed to consumers. They must affirm that they are not presently (or within the past six months) performing services for any client on a matter in which the client's interests are adverse to consumers, and have no intention of performing such services in the future.

Applicants must also agree to adhere to some rules governing confidentiality and general listserv "etiquette".

## Special Eligibility Requirements

**Bankruptcy Listserv:** You must work for a Legal Services or similar Non-Profit or Pro-Bono program that assists eligible clients. No Private Attorneys are eligible.

**Domestic & Consumer Violence Listserv:** Applicants must affirm that they do not advocate for abusers or alleged abusers against victims/survivors.

**FCRA Listserv:** Private attorneys must be members of NACA. Industry interests that applicants cannot represent include credit and specialty consumer reporting agencies, furnishers of information (lenders, debt collectors, banks, landlords) and users of consumer reports (employers, insurers, lenders, government agencies, healthcare providers). Government attorneys are not eligible for membership.

**Auto Fraud Listserv:** Private attorneys must be members of NACA.

**Fight Debt Relief Scams Listserv:** Applicants must affirm that they do not provide debt settlement or related services.

**TCPA Policy (robocalls) Listserv:** Applicants must affirm that they do not ever represent callers or defendants in TCPA cases.

## Other Eligibility Criteria

- Applicants must affirm that they are not presently (or within the past six months) performing services for any client on a matter in which the client's interests are adverse to consumers, and have no intention of performing such services in the future.
- Work at a legal services organization or government attorney, or a nonprofit advocate working

on behalf of consumers.

- A member of the National Association of Consumer Advocates (NACA).
- Work in a private practice representing consumers.