## REC'D DEPT. 59 APR 21 1997

KURT EGGERT, ESQ. [Bar #115552] JENNIFER BRAUN, ESQ. [Bar #130932] Bet Tzedek Legal Services 145 South Fairfax Avenue, Suite 200 Los Angeles, California 90036-2172 (213) 549-5845

ORIGINAL FILED APR 3 0 1997

Attorneys for Plaintiffs

ICEDEN FEOUR AFVAT

SUPERIOR COURT

## SUPERIOR COURT OF CALIFORNIA COUNTY OF LOS ANGELES .

10

3

4

5

6

7

8

9

11

12 13

14

15

16

Vs.

17 18

19

20

21

22

23

24

25

26

27

ROBERT CHEATHAM and NATHANIEL BROWN, on behalf of themselves and all others similarly situated, and on behalf of the general public,

Plaintiffs.

AIR SYSTEMS ENGINEERING CO.

INC., a California corporation; et. al.

Defendants

Case No.: BC-158595

CLASS ACTION

[PROPOSED] STATEMENT OF DECISION

DATE: April 28,1997 TIME: 10:00 a.m. DEPT: 59

TRIAL DATE: None DISCOVERY CUT-OFF: None LAW & MOTION CUT-OFF: None

Plaintiffs Robert Cheatham and Nathaniel Brown brought this action on behalf of themselves and all others similarly situated, and on behalf of the general public ("plaintiffs"), seeking redress for allegedly unlawful and deceptive practices in the installation and financing of air conditioning systems. Their Complaint includes allegations of violations of the California Business and Professions Code, the Truth In Lending Act, 15 U.S.C. \$1601 et seg., and the Consumer 28 Legal Remedies Act, Civil Code \$1750.

FVAT TD.5TO 049 0000

In their Complaint, plaintiffs assert that Air Systems
Engineering Co. Inc. ("Air Systems"), an air conditioning
company, regularly persuaded customers to sign contracts for
the purchase of central air conditioning units, and then began
the installation of those units before the customers' time to
rescind had expired. Plaintiffs allege that Air Systems
thereby deprived consumers of their legal right to rescind
these home improvement contracts, overcharging for the services
provided, and persuading customers that they had to accept the
financing with which they were presented.

One of the alleged victims of these tactics, plaintiff Robert Cheatham ("plaintiff" or "Cheatham"), signed a Security Agreement ("Security Agreement") that Air Systems then assigned to Defendant Royal Thrift and Loan ("Royal"). The Security Agreement contained an arbitration clause ("the arbitration clause"), providing that the buyer of the air conditioning and the holder of the Security Agreement agreed that if they could not resolve a dispute between them through informal negotiation, they must submit it to binding arbitration.

IThe arbitration clause, contained in Paragraph 16 of the Security Agreement, stated in relevant part, "Should any dispute remain or exist between Buyer and Holder after completion of the informal negotiation..., then Buyer and Holder shall promptly submit any dispute, claim or controversy arising out of or relating to this agreement (or any agreement contemplated by this agreement including any action in tort, contract, or otherwise, at equity or at law), or any alleged breach (including, without limitation, any matter with respect to the meaning, effect, validity, termination, interpretation, performance or enforcement of this agreement or any agreement contemplated by this agreement) to binding arbitration administered by administered by and under the rules of the American Arbitration Association or the Judicial Arbitration & Mediation Services, Inc.

On or about February 27, 1997, Royal filed a Petition to Compel Arbitration pursuant to that clause, and moved for severance and stay of the claims against it pending completion of arbitration. In support of its Petition, Royal submitted the declaration of Royal's president, John Tonoyan.

Plaintiffs opposed being compelled to arbitrate this action and opposed severance and stay. In their opposition to the Petition to Compel Arbitration, plaintiffs argued that (1) Air Systems' illegal actions rendered the entire Security Agreement, including the arbitration clause, unenforceable; (2) arbitration would create the possibility of conflicting rulings, due to the third parties that are not bound by the arbitration agreement; and (3) the contract was one of adhesion that should not be enforced. In support of their opposition, plaintiffs submitted Cheatham's declaration (hereinafter "Cheatham Dec.") with attached exhibits, and a declaration by Manual Duran, a consumer advocate with Bet Tzedek Legal Services (hereinafter "Duran Dec."), with attached exhibits.

On April 4, 1997, by a Notice of Joinder, defendants Air Systems, Air Systems' president Adam Phoung Pham ("Pham"), and Air Systems' salesman Howard Anderson ("Anderson") joined defendant Royal's petition to compel arbitration. No supporting papers, declarations or other evidence accompanied that Notice. No declarations stating any facts addressing plaintiffs' allegations that the Security Agreement and security interest were illegal and unenforceable were submitted by any defendant. In addition, no party filed any written

statement seeking permission to introduce oral evidence as required by Rule 323(a) of the California Rules of Court.

On April 8, 1997, Royal's Petition to Compel Arbitration and Motion for Severance and Stay came on regularly for hearing in Department 59 of this Court, the Honorable Bruce Mitchell, Judge Pro Tem, presiding. Plaintiffs appeared by their counsel Bet Tzedek Legal Services, by Jennifer L. Braun, Esq. and Kurt Eggert, Esq. Defendant Royal appeared by its counsel Ezer & Williamson, LLP, by Richard E. Williamson, Esq. Defendants Air Systems, Pham, and Anderson did not appear.

The Court, having considered the papers submitted by the parties in this matter and the arguments made by counsel at the hearing, denied defendant's Petition to Compel Arbitration, and accordingly denied its Motion for Severance and Stay.

Defendant Royal having timely requested a Statement of Decision pursuant to Sections 632 and 1291 of the Code of Civil Procedure, this Court hereby issues this Statement of Decision.

As a preliminary matter, it is the Court's responsibility to determine whether the arbitration clause should be enforced. Section 1281.2 of the Code of Civil Procedure states on its face that where one party refuses to arbitrate under a written arbitration agreement, "the court shall order the petitioner and respondent to arbitrate the controversy if it determines that an agreement to arbitrate the controversy exists, unless it determines" that grounds exist for the revocation of the agreement or that a third party in a pending court action creates a possibility of conflicting rulings. C.C.P. \$1281.2(b) and (c) (emphasis supplied).

In Green v. Mt. Diablo Hospital District the court accordingly explained, "The legality of the contract should first be judicially determined before any contractual disputes may be arbitrated." Similarly, it is "within the trial court's discretion to decide whether the claims of third parties not bound by the arbitration agreement should be brought in one judicial forum." (1989) 207 Cal.App.3d 63, 66; 254 Cal.Rptr. 689, 691. Whether consent to an arbitration agreement has been obtained through duress, too, is first to be determined by the court, not by arbitration. Bayscene Resident Negotiators v. Bayscene Mobilehome Park (1993) 15 Cal.App.4th 119, 127-29, 18 Cal.Rptr.2d 626, 631-32.

The court is to hear a petition to compel arbitration in a summary way, in the manner of a motion. C.C.P. §1290.2;

Strauch v. Eyring (1994) 30 Cal.App.4th 181, 183, 35

Cal.Rptr.2d 747, 748. The court, therefore, is to determine factual issues based on submitted declarations and documentary evidence. Id.; Cal. Rules of Court 303(a)(2), 323(a); C.C.P. §2009. In making the following factual determinations this Court accordingly relied on the declarations and attached documentary evidence submitted by the parties.

1. With respect to the illegality of the Security Agreement, the commencement of work, before the applicable

<sup>25

2</sup> The court may, in its discretion, also hear oral testimony upon timely request and for good cause shown. Any party seeking to introduce oral evidence must file a written statement, describing the evidence to be introduced, no later than three court days prior to the hearing. Cal. Rules of Court 323(a). In this case no party filed such a statement.

IFFAFU FFOUR AFVAT IN-STO 243 200

three-day rescission period had expired, rendered the entire agreement, including the arbitration clause, unenforceable.

a. The Court based this decision on the following facts:

Robert Cheatham and his wife are retired senior citizens, who were interested in obtaining a humidifier to help Mrs Cheatham with her respiratory problems. (Cheatham Dec., ¶¶3,4). On or about October 3, 1995, the Cheathams received a telephone call from an Air Systems representative, who informed them that they had won a free humidifier as a prize. However, when Air Systems' salesman, Anderson, visited Cheatham at home that evening, he told Cheatham that to get the humidifier he had to buy a central air and heating system ("the system") for \$15,000. (Id., ¶¶5,6).

Anderson also said that he would arrange for financing, and told Cheatham not try to finance the deal through his credit union. (Id.). Cheatham signed an initial contract, an addendum to which indicated that financing would be provided, stating, "Interest will be between 13.9% to 14.9% or current Market Rate at Simple interest. Financing will be over a period of 15 yr." (Id., ¶7; Exhibit 1 to Cheatham Dec.).

The next morning, or about October 4, 1995, workers arrived at the Cheathams' house and began to unload equipment. Cheatham told them that he had changed his mind and no longer wanted the system, and the workers left. Cheatham also sent a letter to Air Systems saying that he wanted to cancel the contract. (Cheatham Dec., [8]. Nevertheless, that evening, Anderson returned to the Cheathams' home, offered them a

television and a \$4,000 rebate, and persuaded them not cancel the contract. (Id., ¶9).

The next day, or about October 5, 1995, Air Systems' workers came to the Cheathams' house and began installing the system. (Id., ¶10).

On or about, October 7, 1995, another Air Systems salesman, Robert Grewing ("Grewing") came to the Cheathams' home. He said that he was from Royal Thrift, and that Cheatham was to sign for financing. Cheatham again raised the possibility of obtaining financing through his credit union. Grewing told him that it was "too late," and that his three days to cancel the deal had passed. Grewing also told Cheatham that if he did not sign the financing contract Air Systems could put a lien on his home. Cheatham felt that he had no choice, and signed the Security Agreement. (Id., ¶11; Exhibit 4 to Cheatham Dec.).

b. The legal basis for this decision is as follows:

Under Section 1281.2(b) of the Code of Civil Procedure,
which governs orders to arbitrate, the Court may refuse to
compel arbitration where "[g]rounds exist for the revocation of
the agreement." That provision "does not contemplate that
parties may provide for the arbitration of controversies
arising out of contracts which are expressly declared by law to
be illegal and against the public policy of the state." Loving
E Evans v. Blick (1949) 33 Cal.2d 603, 610, 204 P.2d 23, 29.

Accordingly, "[i]f a contract includes an arbitration agreement, and grounds exist to revoke the entire contract, such grounds would also vitiate the arbitration agreement."

7.

Moncharsh v. Heily & Blase (Cal. 1992) 3 Cal.4th 1, 30; 10
Cal.Rptr.2d 183, 201. Thus, if an otherwise enforceable
arbitration agreement is contained in an unenforceable
contract, the arbitration clause may not stand alone. Id.;
see also Green, 207 Cal.App.3d at 66, 73; 254 Cal.Rptr. at 691,
695 (to avoid arbitration, plaintiffs must merely provide
"sufficient grounds alleging illegality of the underlying
agreement," as "[t]he allegations, if proved, would render the
entire contract void").

Here, the evidence before the Court demonstrates that the Security Agreement is illegal and unenforceable under Section 7163 of the Business and Professions Code ("Section 7163"). Subparagraph (a) of that Section states that no contract for home improvement shall be enforceable if the contractor provides financing or assists in obtaining a loan unless: (1) the third party, if any, agrees to make the loan; (2) the buyer agrees to accept the loan or financing; and (3) the buyer does not rescind the loan or financing transaction within the three days provided for rescission under the Truth in Lending Act and Regulation 2, 12 C.F.R. 226 et seg.<sup>3</sup>

2.0

<sup>3</sup> Section 125 of the Truth in Lending Act, together with Regulation Z, provide that in any transaction involving an extension of credit secured by a consumer's home that is to be paid in four or more installments, the consumer has an absolute right to reconsider and cancel the transaction within three days of the time that he or she enters into a financing agreement. 15 U.S.C. \$1635(a); 12 C.F.R. \$\$226.1, 226.17, 226.18, 226.23. These provisions were enacted to permit the consumer to reflect without pressure and "reconsider any transaction which would have the serious consequence of encumbering the title to his home."

S. Rep. No. 368, 96th Cong., 2d Sess. 28, reprinted in 1980 U.S. Code Cong. and Admin. News 236, 234.

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

Section 7163(b) then mandates that until those acts specified in Subsection (a) have all occurred, it is unlawful for the contractor to: (1) deliver any property or perform any services other than obtaining building permits or other similar services preliminary to the commencement of the home improvement for which no mechanic's lien can be claimed; or (2) represent in any manner that the contract is enforceable or that the buyer has any obligation thereunder. The statute then expressly provides, "Any violation of this subdivision shall render the contract unanforceable." (emphasis supplied).

The preponderance of the evidence, indeed the uncontroverted evidence, shows that Air Systems violated Section 7163(b)(1). It assisted Cheatham in obtaining a loan, and then delivered and installed the air conditioning system within three days of Cheatham signing the initial home improvement contract. It did so two days before Cheatham signed the subsequent Security Agreement. Air Systems also violated Subparagraph (b)(2), by representing to Cheatham that he could no longer rescind the transaction and that Air Systems could take a lien against his house if he did not sign. actions rendered the Security Agreement illegal and unenforceable.

Royal is subject to any claims and defenses that Cheatham has regarding the illegal acts of Air Systems, both pursuant to the Security Agreement, which states on its face that "any holder of this consumer credit contract is subject to all claims and defenses which debtor could assert against the seller," and pursuant to Civil Code \$1804.2, which governs

retail installment contracts. See also Music Acceptance Corp.

v. Lofing (1995) 32 Cal.App.4th 610, 626; 39 Cal.Rptr.2d 159,

168.

- 2. With respect to the illegality of the Security Agreement, the Agreement is also illegal and unenforceable because Air Systems' salespersons were not registered.
- The Court based this decision on the following facts:

  The evidence presented shows that Howard Anderson and

  Robert Grewing were the salespersons who negotiated the

  contracts with Cheatham. (Cheatham Dec., ¶6-11; Exhibit 4 to

  Cheatham Dec.). Neither Anderson nor Grewing was registered as

  a salesperson for Air Systems by the Contractors' State License

  Board. (Duran Dec., ¶2-6). They were not exempt from

  registration, as they were not officers, qualified managing

  agents, salespersons at retail establishments, schedulers, or

  repairpersons. (Duran Dec., ¶8-11; Exhibits 5-7 to Duran

  Dec.).
- b. The legal basis for this decision is as follows:

  Section 7153 of the Business and Professions Code ("Section
  7153") makes it a misdemeanor to act as a salespersons for home
  improvement contractors without being registered for that
  particular contractor. Moreover, Section 7153(b) specifically
  provides that any security interest taken by a contractor after
  January 1, 1995 is unenforceable if the person soliciting the
  act or contract is not a duly registered salesperson or was not
  exempt from registration under Business and Professions Code
  Section 7152, which exempts officers, qualified managing

agents, some salespersons at retail establishments, schedulers, and repairpersons.

Here, again, the uncontroverted evidence shows that Anderson and Grewing were not registered, and do not fall within any of the exemptions. Therefore, under Section 7153, the Security Agreement was illegal and the security interest is unenforceable. See Loving, 33 Cal.2d at 603, 614, 204 P.2d at 29 (California Supreme Court held an arbitration clause was unenforceable, where the underlying contract was illegal because it was for the work of an unlicensed contractor).

- 3. Arbitration is also inappropriate because other parties to this action are not bound by the Security Agreement.
  - a. The Court based this decision on the following facts:

Plaintiffs have filed suit against the following defendants not currently parties to the Security Agreement: (1) Air Systems; 2) Pham; (3) Anderson; (4) Developers' Insurance Company ("Developers"), Air Systems' surety; and (5) four other lender assignees of Air Systems' contracts, Portfolio Acceptance Corporation, Nationscredit Commercial Corporation, Eagle Capital Mortgage, Ltd. ("Eagle"), and Associates Financial Services Company of California, Inc. ("Associates"),

The lenders other than Royal, as well as Developers, are not parties to the Security Agreement (and hence the arbitration clause) assigned to Royal. (Exhibit 4 to Cheatham Dec.). Moreover, Developers and Eagle have already filed their respective Answers to the Complaint in court.

Although Air Systems, Pham and Anderson also filed an Answer in court. Although they then, four days before the

hearing, noticed their joinder in the Petition to Compel Arbitration, it is doubtful whether they may do so. arbitration clause by its express terms binds only the "Buyer," or Cheatham, and the "Holder" of the Security Agreement. Plaintiffs argued that once Air Systems transferred all rights under the Agreement to Royal, Royal, and not Air Systems, became the "holder" subject to the arbitration clause. Plaintiff's argument is well supported, as the Assignment of Security Agreement states that "all rights" under the Security Agreement are granted, assigned and transferred to Royal. is unlikely that Royal would identify Air Systems as a holder of the Security Agreement for the purpose of determining who owns the security. The Security Agreement itself identifies the holder as the 'Seller, its Successors or Assigns." (emphasis supplied). Moreover, the Retail Installment Sales Act, Civ. Code \$1800 et seq., which governs the sale of goods and services on installment, defines a "holder" as "the retail seller ... or if the contract or installment account is purchased by a financing agency or other assignee, the financing agency or other assignee." Civ. Code \$1802.13 (emphasis supplied). However, in any event, other parties to the suit, namely Eagle, Associates, Portfolio, Nationscredit, and Developers, are alleged to have taken part in the same series of transactions in issue but are not even arguably parties to the arbitration agreement.

There is a possibility of conflicting rulings if Royal and plaintiffs were to arbitrate but the other lenders and plaintiffs were to proceed in court. An arbitrator and the

2

3

5

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

trier of fact may disagree regarding whether Air Systems practices were unlawful, or whether sales agents were properly licensed. One of the assignee lenders, Associates, was assigned some Security Agreements from Air Systems directly, but was assigned others by Royal itself. (Declaration of Manuel Duran submitted in opposition to severance and stay, ¶5, and Exhibit 1 thereto). Nevertheless, while an arbitrator could find that Royal holds enforceable Security Agreements, the fact-finder at trial could find that the other assignees including Associates have unenforceable contracts.

b. The legal basis for this decision is as follows:

Section 1281.2(c) of the Code of Civil Procedure provides that

the Court may refuse to compel or may stay arbitration where:

A party to the arbitration agreement is also a party to a pending court action ... with a third party, arising out of the same transaction or series of related transactions and there is a possibility of conflicting rulings on a common issue of law or fact.

Moreover, "an arbitrator has no power to determine the rights and obligations of one who is not a party to the arbitration agreement." American Builder's Ass'n v. Au-yang (1990) 276 Cal.App. 3d 170, 178; 276 Cal.Rptr. 262, 266. Accordingly, neither the arbitrator nor a party to the arbitration has the power to join a stranger to the agreement. Id. at 178.

Given that defendants other than Royal are not bound by the arbitration clause, and that those defendants are alleged to have been involved in the same transactions or series of transactions as Royal, arbitration should be avoided due to the

possibility of conflicting rulings on common issues of law and fact. As the Court of Appeal explained in Henry v. Alcove 2 Inv., Inc., the possibility of conflicting rulings on a common issue of fact or law is "obvious" where an arbitrator could find that home improvement sales agents did not defraud a 5 homeowner plaintiff, while at trial the trier of fact could find there was fraud committed. (1991) 233 Cal.App.3d 94, 101; 7 284 Cal.Rptr. 255, 259-60.

- 4. With respect to whether the arbitration agreement was an unenforceable contract of adhesion, enforcement of the Security Agreement is not precluded due to duress or oppression.
- The Court based this decision on the following facts: The Security Agreement was a form document, prepared by Air Systems for its own use. (Exhibit 4 to Cheatham Dec.). It included a written arbitration clause. (Id., at ¶16).

In Cheatham's declaration he states that he told Anderson that he not read well and had trouble understanding what he did read. (Cheatham Dec., ¶7). When Grewing gave Cheatham the Security Agreement he did not explain to Cheatham that he was agreeing to arbitration. According to Cheatham, he did not even know what arbitration was, and would not have agreed to it if he did. (Id., ¶12).

When Grewing brought Cheatham the Security Agreement, he told Cheatham that he had to sign because work had already started, Cheatham's three days to rescind purportedly had passed, and that if Cheatham did not sign, Air Systems might file a lien on his property. Cheatham did not believe he had

3

6

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

any choice but to sign, and so signed the Security Agreement. (Id., ¶11).

b. The legal basis for this decision is as follows:

A contract of adhesion is "a standardized contract, which, imposed and drafted by the party of superior bargaining strength, relegates to the subscribing party only the opportunity to adhere to the contract or to reject it." Graham v. Scissor-Tail, Inc. (1981) 28 Cal.3d 807, 817; 171 Cal.Rptr. 604, 610. The Security Agreement was just such a standardized form. Contracts of adhesion will not be enforced where either (a) the contract, considered in its context, is truly oppressive or (b) unconscionable or (c) the contract or provision does not fall within the reasonable expectation of the weaker or "adhering" party. Id. 28 Cal.3d at 820; 171 Cal.Rptr. at 612.

"'Oppression' arises from an inequality of bargaining power which results in no real negotiation and 'an absence of meaningful choice.'" A & M Produce Co. v. FMC Corp. (1982) 135 Cal.App.3d 473, 486; 186 Cal.Rptr. 114, 122; see also Bayscene, 15 Cal.App.4th at 127, 18 Cal.Rptr.2d at 631 (arbitration agreement obtained through duress is unenforceable). The transaction here would seem to have been oppressive, as the evidence all indicates that Cheatham was told and believed that he had no choice but to sign the financing agreement when it was brought to him after the work had begun. The element of "surprise" also appears here, as Cheatham could not and did not understand the language in Paragraph 16 of the Security

.25

Agreement (see Note 1), and had no idea that he was agreeing to an arbitral forum.

However, the Court feels constrained by the decision in Rosenthal v. Great Western Securities. Inc. (1996) 14 C.4th 394, 58 Cal.Rptr. 875. There the Supreme Court found that an arbitration agreement cannot be vitiated by a claim of fraud in the inducement where the signing party had "reasonable opportunity to know" of the character or assential terms of the contract. The court explained that "[i]f a party, with such reasonable opportunity fails to learn the nature of the document he or she signs, such 'negligence' precludes a finding the contract is void for fraud in the execution." 14 Cal.4th at 423, 58 Cal.Rptr. at 892.

Rosenthal addressed claims that bank customers were fraudulently induced to sign arbitration agreements, rather than the plaintiffs' argument here, that the contract is one of adhesion, signed due to oppression. In addition, even in Rosenthal the Court found that particular facts showing that an individual lacked reasonable opportunity to learn of the nature of the document in issue, especially where the plaintiff informed the defendant's agent that he or she could not read the document, for example, mandate against compelled 58 Cal.Rptr. at 895. This Court need not reach arbitration. this issue, given its earlier decisions that arbitration will not be compelled here due to the enforceability of the contract and the existence of third parties. However, based on Rosenthal the Court believes that this argument would not excuse Cheatham from arbitration.

2

3

4

5

6

7

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

5. With respect to the denial of the Motion for Severance and Stay, in order to promote convenience and economy, and avoid prejudice to any party, Section 1048 of the Code of Civil Procedure gives the Court discretion to order a joint trial or separate trials of any matters in issue. As arbitration will not be compelled, there is no need for severance or stay of any of the claims in this action.

For the foregoing reasons, the Court denied the Petition to Compel Arbitration and the Motion for Severance and Stay.

DATED APR 3 0 1997

Judge Pro Tem