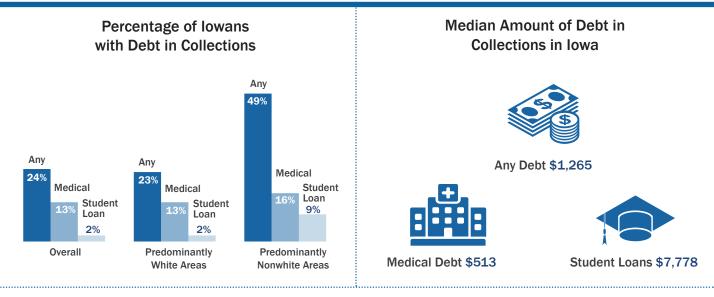


Iowa DEBT COLLECTION FACT SHEET

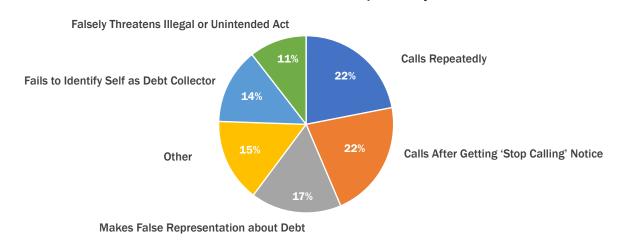




Debt Collection Complaints by Iowans

813

Debt Collection Law Violations Reported by Iowans



Top Companies Reported by Iowans as Compiled by the Federal Trade Commission

1. Portfolio Recovery Associates 2. Capital One Bank 3. Convergent Outsourcing, Inc 3. Enhanced Recovery Company, LLC 16 8

General Regional Garnishment Rate in the Midwest*

4.1%

*State specific data is unavailable

Sources: Percentage with debt in collections and median amounts are 2016 figures from Caroline Ratcliffe et al., Debt in America: An Interactive Map, Urban Institute (May 16, 2018), available at http://apps.urban.org/features/debt-interactive-map/. Data about debt collection complaint totals, law violations breakdown, and companies reported are 2017 figures from the Consumer Sentinel Network Data Book 2017 (available at http://www.ftc.gov/policy/reports/conmission-staff-reports/consumer-sentinel-network-data-book-2017/main) (data produced to the National Consumer Law Center by the Federal Trade Commission on May 29, 2018 in response to a Freedom of Information Act request). The general regional garnishment rate is aggregated 2013 payroll data that includes primarily student and consumer debt from the ADP Research Institute, Garnishment: The Untold Story (2014), available at https://www.adp.com/tools-and-resources/adp-research-institute/insights/~/media/Rl/pdf/Garnishment-whitepaper.ashx. Image credits: lowa by Marvdrock, graduation hat by Rama, and dollar stacks by Farias from the Noun Project; Hospital made by Freepik from www.flaticon.com