Servicing Policy Letters

- Group Letter Urging Federally-Backed Investors & the CFPB to Improve Communications for Borrowers with Home Equity, Aug. 31, 2022
- Group Letter to HUD re: Defect Taxonomy, Jul. 5, 2022
- Group Letter to FHFA re: Improving Language Access in Mortgage Origination and Servicing, Jan. 12, 2022
- Group Comments in Response to the FHFA Request for Input for the Enterprises' Equitable Housing Finance Plans, Oct. 25, 2021
- Group Letter to FHFA Urging Requirement for GSEs to Immediately Address Post-forbearance Escrow Shortages, August 27, 2021
- Massachusetts Stakeholder Sign-on Letter Commenting on the Draft HAF Implementation Plan for the State, July 30, 2021
- Group Letter to FHFA, Fannie Mae, and Freddie Mac on Reducing Modification Interest Rates for Borrowers with Equity, June 2, 2021
- Group Letter to HUD re: Mortgagee Letter 2021-05, March 18, 2021
- Group Letter to CFPB Urging Prevention of Covid-19 Related Foreclosures, January 28, 2021
- Group comments to the Alternative Reference Rates Committee recommending stronger action to prepare for the December 2021 end of the LIBOR index (a commonly used interest rate index in mortgages and student loans), May 29, 2020
- Housing and industry coalition letter to federal agencies urging establishment of a single consumer-facing online portal to provide centralized housing information about federal mortgage and rental relief available during the COVID-19 national emergency, May 4, 2020
- Civil rights, consumer, and real estate organizations' letter to U.S. Treasury and federal banking and housing regulators urging quick deployment of liquidity facilities to help mortgage servicers maintain stability during COVID-19 crisis, April 17, 2020
- Group letter to the Federal Housing Finance Agency (FHFA) supporting recent language access progress made at the agency, April 18, 2019
- Coalition Letter to HUD to issue a stay of all judicial and non-judicial foreclosure activity on forward and reverse FHA mortgages during the government shutdown, January 23, 2019
- Coalition Letter to USDA to issue a stay of all judicial and non-judicial foreclosure activity on direct and guaranteed single family home loans during the government shutdown, January 17, 2019
- Coalition Letter to Federal Reserve Board Urging Accountability for Wells Fargo Wrongful Foreclosures, Nov. 14, 2018
- Letter opposing H.R. 2226, Portfolio Lending and Mortgage Access Act, March 6, 2018
- Comment letter submitted to the Texas General Land Office regarding the State of Texas's Disaster Recovery Plan, March 5, 2018
- Letter to FHFA regarding URLA and Language Access Implementation, Feb. 16, 2018
- NCLC and NACBA Letter to CFPB: This letter urges the CFPB to reject a trade association's request that the CFPB abandon or delay the final rule on providing mortgage statements to consumers in bankruptcy, Feb. 15, 2018
- Coalition letter to the federal banking/housing regulators urging stronger policies for homeowners in disaster-affected areas, Oct. 31, 2017
- Coalition letter for a Just and Complete Housing Recovery from Hurricanes Harvey, Irma and Maria, Sept. 28, 2017
- NCLC and Legal Aid Society of Southwest Ohio letter to HUD on loss mitigation in response to request for comment on regulatory reform, June 14, 2017

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