

Digital Platform Features and FAQ

Features

NCLC consumer law treatises are the most important tool in a consumer lawyer's arsenal. For over 30 years the treatises have been helping attorneys all over the country win cases involving, mortgages, credit, debt collection, sales, and more. Written by the nation's top experts in their respective fields, these books pass the expertise on to you in an interface that's easy to read, search, and navigate.

In addition to the frequently updated, complete text of all NCLC treatises now being available online, our pleadings and primary sources will now be easily accessed on the same site — nclc-old.ogosenet.net/library — and integrated with the chapters.

Benefits

- **Analysis**— Up-to-date analysis of all areas of consumer law.
- **Access**— Each treatise grants access to scores of pleadings, forms, and other legal documents that will help you in your practice, all fully integrated into the treatises' table of contents.
- **Advanced Searches**— Perhaps the most exciting new tool in NCLC's online digital library is the search functionality, for the pleadings, primary sources, and full text of the treatises. Using a wide variety of filters and terms, the user can easily narrow down results to the subsection or document that they're looking for.
- **Links**— Links to treatise subsections, pleadings, primary sources, and external websites are live and integrated into the text.
- **Highlight Updates**— Clicking the highlight updates checkbox on content pages, allows you to easily view recently added material and to check the corresponding footnote numbers in the current edition of the print book.
- **Footnotes**— Footnotes are presented in two formats. The first is the traditional way, at the bottom of the subsection just like in the print book. The second format is a feature designed specifically for our new digital library. If a footnote number is clicked, a "light box" or fancy popup box opens allowing you to view the footnote without scrolling to the bottom. This light box also contains the surrounding footnotes.
- **Bookmarks and Recently Viewed Content**— Users can bookmark pages for easy access later, and the site also lists pages users have "recently viewed," allowing you to jump right back to them.
- **All Devices**— The NCLC Digital Library is compatible with any size device and is specifically formatted to display on tablets, smartphones and desktop computers.

FAQ

Question: I'm a current automatic subscriber to one or more treatises. How do I logon?

Answer: As a current subscriber you should have received a registration number, that allows you to create a login username and password. Please contact us for this information.

Question: Will I receive a supplement?

Answer: We are still producing print revised editions, but we are no longer producing yearly supplements. Each treatise is regularly updated online with new content which you will be able to

print, download, or email as you like. New text can be searched and highlighted as well.

Question: What happened to eReports?

Answer: Material that was formerly placed in eReports is now immediately integrated into the treatises. The new developments section of the home page will also highlight major changes made. Be sure to check out the "Highlight Updates" feature at the top of each treatise page.

Question: I'm a librarian whose library is interested in subscribing. Do you offer IP access?

Answer: We sure do. Please contact us directly at jlynch@nclc.org to discuss pricing and to get you set up.

Question: Will a specific treatise fully equip someone with the tools/new knowledge to organize a project or a practice?

Answer: Our books have been used by countless attorneys to help start their practice, gain invaluable legal knowledge and experience, and to provide support in the courtroom. If the table of contents, index, and treatise overview aren't enough to help you determine if a specific treatise is right for you, please don't hesitate to reach out by emailing publications@nclc.org.

Question: Do you offer bulk discounts?

Answer: Answer: While not applicable for our 20 treatises (you can always order additional usernames, and set subscribers can purchase IP access), we do offer bulk rates on our print-only books and brochures. Bulk rates for print-only books and brochures are available in the bookstore, but please email publications@nclc.org with specific questions.

Question: I'm a non-attorney who is looking for a step-by step workbook to help me with my case/situation. Will your treatises be helpful?

Answer: Our treatises are written for practicing legal professionals. If you are seeking legal guidance we highly recommend that you contact a lawyer. NACA is a great place to start your search. If you are seeking general knowledge of consumer law, we publish an excellent overview, the *NCLC Guide to Surviving Debt*, which is written for lawyers and non-lawyers alike.

Question: How do I cancel a purchase?

Answer: Please contact publications@nclc.org

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