

Jackie Lyon, Operations Manager



Jackie Lyon joined the National Consumer Law Center team in 2021. As the Operations Manager, Jackie is responsible for supervising members of the administrative staff and managing administrative workflows for the office. In addition, she provides technical support to staff, oversees building operations and systems, and manages equipment needs and issues.

Jackie came to NCLC with a background in nonprofit operations and development after many years at Big Brothers Big Sisters of Central Mass & MetroWest. She has a Bachelor's Degree in Sociology and a Master's Degree in Community Development and Planning from Clark University.